

Appendix one: Square Mile Health business engagement KPI's

Outcome	KPI	2017/18	2018/19
Promoting healthy behaviours among City workers, including signposting and referrals into services	Minimum of 60 business events per year	54 per year	29 per year
Delivering interventions to workers and residents across the Square Mile	Minimum of 200 brief interventions per month	187 per month	107 per month
Occupational Health support to City workers disclosing a substance misuse issue; promoting healthy behaviours including smoking cessation	Minimum of 12 HR Department Meeting/ Meaningful Contact per year	12 per year	25 per year
Ensuring relevant training and workshops that meets the needs of the target audience and have a positive impact on (healthy) behaviours	80% completing feedback rated as 'good' or 'excellent'	Whilst feedback is positive 8/12 months failed to deliver training	Whilst feedback is positive 7/12 months failed to deliver training
Ensuring quality training through high user satisfaction	90% of those trained offered feedback forms; 10% followed-up at 3 or 6 months	Whilst feedback is positive 7/12 months failed to deliver training	Whilst feedback is positive 7/12 months failed to deliver training

Appendix two: City Living Wise KPI's

Service	2017/18		2018/19	
	Target	Actuals (%)	Target	Actuals (%)
Weight management starters	500	95 (19%)	280	145 (52%)
Weight management completers	500	17 (3%)	138	88 (64%)
Exercise on referral starts	114	26 (23%)	100	75 (75%)
Exercise on referral completers	50	0 (0%)	65	45 (69%)
Community outreach NHS health checks	508	170*	333	145 (44%)
NHS health checks (Neaman practice)		267* *(86% of the cumulative health check target)	196	318 (162%)

Appendix four: Weight management data

2017-18

	Q1 TOTAL	Q2 TOTAL	Q3 TOTAL	Q4 TOTAL	YTD
Course starters	4	22	22	47	95
Course Completers	0	1	2	14	17 (18%)

2018-19

	Q1 TOTAL	Q2 TOTAL	Q3 TOTAL	Q4 TOTAL	2018/19 TOTAL	%
Course starters	32	51	30	32	145	
Course Completers	22	28	19	19	88	61%
Males	11	10	6	5	32	36%
Females	11	18	13	14	56	64%
City Workers	2	6	4	6	18	20%
Residents	20	22	15	13	70	80%
Course Completers with BMI reduction	16	16	13	6	51	35% of participants 58% of completers
Course Completers with any weight loss	16	16	13	8	53	37% of participants 60% of completers